



## SIXTEEN FOURTEEN RANCH, LLC

3621 County Rd 245 S, Kilgore, TX 75662, USA

### TERMS AND CONDITIONS

#### 1. Liability Waiver and Assumption of Risk

- I. All participants must sign a [Waiver and Release of Liability](#) prior to participating in any activity at Sixteen Fourteen Ranch, LLC (“SFR Texas”), and a parent or legal guardian must sign for any minor.
- II. By participating, you acknowledge that equine and farm animal activities involve inherent and unpredictable risks, including but not limited to falling, kicking, bucking, biting, or other sudden animal behavior that may result in serious injury or death, and that the rider or handler is in primary control once mounted or engaged with a horse.
- III. You voluntarily assume all risks of injury, death, or property damage to yourself or your minor child or legal ward, and agree to release, hold harmless, and discharge SFR Texas, its owners, employees, agents, and affiliates from any and all claims, including those arising from negligence, to the fullest extent permitted by Texas law.
- IV. You further agree not to initiate any legal action against these parties and to indemnify and defend them against any claims brought by third parties resulting from your actions or those of your minor child or legal ward.

#### 2. Refund and Cancellation Policy

##### A. Cancellation Policy:

- I. Cancellations > 48 hours before ride: Full refund.
- II. Cancellations 24–48 hours before ride: Partial refund (50 %).
- III. Cancellations < 24 hours or no-shows: No refund; the full booking fee is forfeited

##### B. Inclement weather:

If we cancel due to unsafe conditions (storms, extreme heat or cold), we will offer to reschedule or provide a full refund. If you choose to cancel due to weather when we deem it safe to ride, the standard cancellation terms apply.



**C. Refund method:**

Refunds will be issued to the original payment method.

### **3. Reservations and Payment**

**D. Booking:**

Reservations are required; we prepare horses specifically for our guests and cannot accept walk-ins. Book your ride online or contact us directly. Group events should be arranged via email.

**E. Arrival Time:**

Please arrive at least 15 minutes before your scheduled ride. Rides depart on time; late arrival may result in shortening or cancellation of your ride without refund.

**F. Deposits and payment:**

Payment in full is due at the time of booking. We may require a deposit for group or private events. Tips for guides are appreciated but never required.

**G. Modifications:**

To reschedule or modify your reservation, please contact us at least 48 hours before your scheduled ride; changes are subject to availability.

### **4. Eligibility and Participation Requirements**

**A. Age Limits:**

- I. Trail rides at SFR Texas are available for riders eight (8) years of age and older. Cattle drives are available for riders twelve (12) years of age and older. Double riding is strictly prohibited.
- II. Children between the ages of five (5) and seven (7) may participate in a supervised lead-line experience within our corral, under staff guidance and accompanied by an adult guardian. Please contact us prior to booking for additional details and availability.

**B. Adult supervision of minors:**

- I. Minors (under 18 years of age) must be supervised by an adult guardian at the ranch.



- II. Children who do not meet the minimum age requirements for participation are welcome to visit the ranch; however, they are not permitted in riding or activity areas. Parents or guardians must supervise them at all times in the designated lobby or observation areas.

**C. Weight limit:**

- I. Our horses' welfare is paramount. Each horse may carry approximately 20 % of its body weight. Therefore, the maximum rider weight is 275 pounds (125 kg). Guests above this limit may book a chauffeured cart ride instead. Please contact us prior to booking for additional details and availability.
- II. We reserve the right to refuse service if the weight provided at booking is inaccurate. Similar ranches impose comparable limits and may cancel rides when riders exceed the stated weight.

**D. Physical ability:**

Riders should be able to mount and dismount with minimal assistance and follow instructions. If you have specific needs, Please contact us prior to booking so we can assess whether a trail ride or lead-line/corral experience is appropriate

**E. Health considerations:**

For your safety and comfort, do not ride if you have any medical condition that could be aggravated by riding. We may ask participants who appear under the influence of alcohol or drugs to leave.

## **5. Safety, Attire and Conduct**

**A. Helmets:**

Equestrian helmets are provided and are mandatory for all riders.

**B. Attire:**

- I. Closed-toe shoes or boots are required. Shorts, flip-flops and sandals are prohibited.
- II. Long pants and comfortable clothing are recommended. We also suggest hats and sunscreen. Check the weather beforehand.



**C. Personal belongings:**

Bring only essential items (phone, wallet, water, camera). Lockers or cubbies are available for small items. We are not responsible for lost or damaged personal property.

**D. Prohibited items:**

- I. For safety and animal welfare, the following are not permitted: weapons, fireworks, tobacco or vaping products, alcohol, pets (except service animals), flip-flops, selfie sticks and drones.
- II. SFR Texas is an alcohol-free establishment, no intoxicated guests will be allowed to ride.

**E. Behavior on the trail:**

Always follow your guide's instructions. Stay in the assigned order and maintain a single-file line; do not allow your horse to run, trot or stray from the trail. Attempting to pass or race another horse may result in disqualification of your ride.

**F. No double riding:**

Only one rider per horse; carrying a child or additional passenger is not allowed.

**G. Respect for horses:**

Horses should only be approached or handled with permission from staff. Do not feed, pet or saddle any horse without authorization.

## **6. Personal Property and Facilities**

**A. Restrooms:**

A restroom is available on site for guests.

**B. Food and drinks:**

Guests may bring snacks and non-alcoholic beverages; please avoid glass containers. Alcohol is prohibited.

**C. Pets:**

For the safety of our animals and guests, no pets are allowed on the property except approved service animals.



#### **D. Accommodation:**

We do not provide overnight accommodation; the ranch is open for day activities only. Nearby lodging is available in Kilgore (15 minutes) and the Longview/Tyler area (20 minutes).

## **7. Group, Private and Additional Activities**

#### **A. Other activities:**

Beyond trail rides, SFR Texas offers cattle drives, photoshoots, birthday parties and group events. We can combine activities to create a personalized experience. For details and pricing, contact us.

#### **B. Family-friendly:**

Activities are family-friendly. Lead-line rides are recommended for children under 8, trail rides for ages 8+ and cattle drives for ages 12+.

#### **C. Group events:**

- I. We welcome corporate outings, family reunions and celebrations at the ranch. We can arrange customized activities for your group, and you may book exclusive use of the ranch for private events.
- II. SFR Texas does not provide food catering or transportation to the ranch.

#### **D. Booking group events:**

To book a group or private event, please contact us directly by phone or email. We will discuss your needs and determine whether our ranch is a good fit.

## **8. Emergencies and First Aid**

Our guides are trained in basic first aid and carry simple first-aid kits on the trail. They have protocols for summoning emergency services if necessary. However, due to the remote nature of trail rides, response times may vary.

## **9. Weather and Force Majeure**

- I. **Inclement weather.** We do not ride in extreme heat, heavy rain, high winds or other hazardous conditions. If we cancel due to weather, you may reschedule or receive a full refund.
- II. **Unforeseen circumstances.** We may cancel or reschedule rides due to unforeseeable events (e.g., all staff illness, mechanical failures, natural



disasters). In these cases, you will receive a full refund or the option to reschedule. We are not responsible for additional costs incurred due to cancellation.

## **10. Acceptance of Terms**

By booking, purchasing, or participating in any activity at Sixteen Fourteen Ranch ("SFR Texas"), you agree to be legally bound by these Terms and Conditions. If booking on behalf of others, you represent that you have full authority to bind all participants to these terms.